

REGISTRATION INFORMATION CONCERNING THE 2022 CONVENTION

FAQ's / WHAT YOU SHOULD KNOW

Tickets will no longer be issued for purchased meals. Meal purchases will now be printed on the back of your credential badge. Similar to the International Convention registration process, everyone must be registered and only one ticket may be purchased per individual registration. There will be no meals sold after online registration closes on August 31st.

No longer are there separate registration forms for men or women, the online form will now accommodate all possible fields needed for both.

Female (WOTM) Members are now required to register under a "LODGE".

Only one higher degree will be shown in the upper left-hand corner of each credential. For the WOTM, please select the degree you most proudly wish to display on your credential badge.

Matriculant Registration: will now be offered with online registration. All Matriculants attending the Golden Gavel Ceremony on Sunday should check the appropriate box to register, and an additional fee of \$15.00 will be applied. For unregistered Matriculants attending on Sunday only, checks should be made payable to the FMA or (Florida Moose Association).

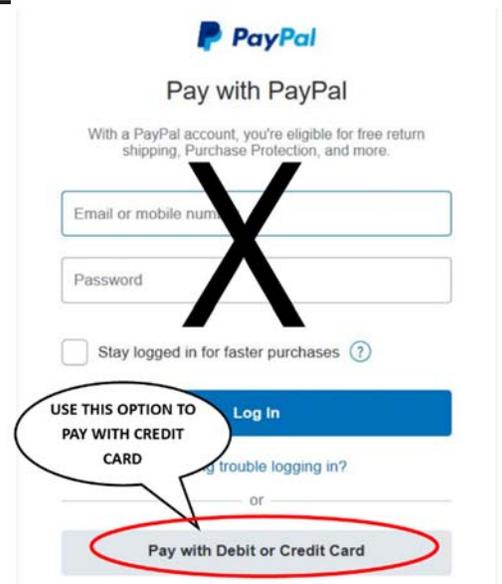
Registration Check-Out Instructions

PLEASE READ CAREFULLY: To complete registration and payment, press the "Checkout With Paypal" button at the bottom of the form. You will then be directed to Paypal to process payment. You ARE NOT required to use or log into a Paypal account. To use a credit or debit card for payment, select "Pay with debit or credit card" (see example image right)... then select "Continue as Guest" to complete the process.

A confirmation screen should pop-up on the screen following successful registration & payment process. In addition, two confirmations will be sent to the e-mail address you provide on the form. One from the FMA and another (receipt) from Paypal.

For Administrators and Recorders: It is highly suggested NOT to use your 'smartermail' email address when registering. The spam filters M.I. uses may not allow the confirmation to be received.

If you do not receive the email confirmation, please be sure to check the confirmation wasn't sent to your spam folder before requesting assistance.



Having issues when registering online? Try These Troubleshooting FAQ's

Firstly, be careful when using the 'auto fill' option offered in many browsers. Doing so can automatically enter/fill inaccurate information into improper fields!

"When I click on the form link, the form doesn't open; or it opens the wrong form". This is likely caused by a "cookie" issue. Try clearing your cookies, history or browser cache. If you're not sure how to do so, just google it! Older browser versions may also cause issues, try downloading an updated version or even installing a different browser such as Chrome or Firefox. Although more tedious, try using a smartphone to register, we've had no issues reported doing so.

Why Should I Delete Cookies? Internet cookies are small files stored on a computer hard drive by a web browser that contains information about your visit to a particular website. This information may include your login status,

personalization, and advertising preferences. If you don't want this information stored on your computer, delete the cookies. Most of the time, cookies make browsing more enjoyable by keeping you logged in to a site you visit frequently or remembering the questions you answered at your favorite polling site.

Sometimes, however, a cookie may remember something you'd rather it didn't, or become corrupt, resulting in a browsing experience that's less than enjoyable. This is when deleting cookies may be a good idea.

Here is a link with basic explanation of how to do: [How to Delete Cookies in Every Major Browser \(lifewire.com\)](https://www.lifewire.com/how-to-delete-cookies-2617981)

(If you need to copy and paste: <https://www.lifewire.com/how-to-delete-cookies-2617981>)

"I didn't receive a confirmation email". The 'Smarter Mail' used by our lodges and chapters are sometimes known to block confirmation emails, please use an alternate email address when registering (not an xxx@mooseunits.org). We have also noticed many 'bellsouth' email accounts blocking the confirmations, it may depend upon your browser's personal security settings.

For any issues or questions with online registration, please contact Dan O' Neal at floridamooseassociation@gmail.com and be sure to include a contact phone number and a brief question within the message.